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Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

- 1. It's impossible to talk to someone with a provider except Sonic. My time is very precious to me and I don't want to pay to be kept waiting for so long before I get my problem solved (if it is solved!)
- 2. The telephone companies charge so much for a poor service, and they increase the price continually.
- 2. I need both telephone and internet for my work. It's critical for me to depend on a reliable provider staying withing my budget.

Thank you for your attention

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